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Party Booking Information

Booking your party

- Bookings can be made in person or by phone.
- To confirm your booking, a Cabin Fever Party Booking Information form needs to be completed and a **non-refundable/non-transferable deposit** of \$50.00 paid for regular parties and \$150.00 deposit for Private Parties.
- Bookings are tentative until deposit is received. The remaining balance must be paid no later than time of arrival. Any add-ons must be paid for at the time of request.

Confirming your party

- Number of adults and children need to be confirmed 3 days prior to party date. If numbers are not confirmed, we will use the last number given. (Please note that parties are based on 6 children)
- Food orders need to be finalized and confirmed 3 days prior to party date. (Food Add Ons cannot be cancelled or refunded on the day)
- Deposit for a party is non-refundable/non-transferable. We will be happy to **reschedule** a date if done within 2 weeks of the cancellation.

Party Policies

- Please arrive no more than 15 minutes prior to your party time, but feel free to play unlimited after the party.
- The room is not available until the scheduled time of booking (depending on party bookings, exceptions may be made)
- We ask that when your allotted time is up, all gifts and personal belongings be removed so the room may be cleaned and prepared for the next party.
- Gifts must be unwrapped **ONLY** in the party room.
- Loot bags must be given at end of party and must remain in the party room.
- As we are a sock environment, please notify your guests that they will need to remove their footwear. If forgotten, we have socks available for purchase.
- If your guests are late, additional time may be purchased, if possible. However we cannot accommodate additional time at the expense of another party.
- Balloons are allowed only in the party room; however we do not allow piñatas.
- Due to our food regulations, we do not allow outside food or drink. Birthday cakes are an exception, however, must be nut free.
- Remember that Cabin Fever is an unsupervised facility and therefore the person booking the party is solely responsible for the supervision and safety of all invited children. We recommend that you have a ratio of 1 adult to every 5 children to assist you in running your party safely and smoothly.

We reserve the right to make substitutions/changes to the party packages – Parties booked before the date of change will be honoured